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## [Profile]

Experienced manager in for-profit and nonprofit sectors with project management expertise, formal education in project management, and a growing skill set in programming. Previously taught English expanding knowledge of diversity. Seeking a workplace that balances guidance and autonomy for optimal performance, preferably as a Data Analyst or Web Developer. My end goal is to work my way to DevOps Management.

## [Skills]

- \*\*Expert Level, 10+ Years\*\*
- Microsoft Office Suite
- Schedule Management Software
- Accounting Software
- Grant Writing for 501c3 organizations
- Translation (Spanish & Chinese)
- \*\*Advanced, 5+ Years\*\*
- Project Management Software
- ERP programs (SAP)
- Transcription Technology
- \*\*Intermediate, 2+ Years\*\*
- HTML, CSS, Python, Javascript,
- \*\*Beginner, 1+ Years

-SQL

- Machine Learning

## [Work Experience]

\*\*Shepherd Communication & Security, Technical Project Manager\*\*

- July 2022 June 2023
- Managed 50+ projects with varying scopes (6-400 hours) using custom PM software (Promys).
- Improved communication, education, data management, performance, and reporting.
- Proposed business optimization ideas, enhancing annual revenue by \$1 million.

\*\*Northern Clearing, Inc, Project Manager\*\*

Nov 2020 – June 2022

- Generated timely, accurate reports using Excel and Adobe for a fast-paced project (\$300,000 per month).

- Cultivated strategic relationships with subcontractors and vendors.

- Resolved business issues during challenges like the COVID-19 pandemic and Suez Canal obstruction.

\*\*Cox Well Services, LLC, Tech Specialist | Assistant Business Manager\*\* May 2020 – Nov 2020

- Submitted effective bids based on historical project information.

- Worked with web design, SEO, and created visual materials for great user experience.

- Managed projects through Quickbooks and SAP, securing \$200,000 in summer bids.

\*\*IMPACT Communities, Property Manager\*\*

October 2019 - May 2020

- Maintained 0% delinquency of approximately 100 units using RentManager software.

- Increased site gross revenue by \$13,000.

\*\*TC Energy, Material Coordinator | Admin | Field Planner\*\*

February 2017 – January 2019

- Ensured accuracy of materials, paperwork, and records.

- Managed projects using Excel, Oracle's Primavera P6, and Microsoft Project for \$24 billion in U.S. Major Projects.

## [Education]

\*\*AlbanyCanCode\*\*

June 2022

- Job Training for SQL (in progress), HTML, CSS, and Javascript languages, utilizing web design for better user experiences and relational databases

\*\*University of Pittsburgh – Joseph M. Katz School of Business\*\*

January 2016 - May 2017

- Master's Certificate in Project Management

\*\*Chatham University\*\*

August 2013 – May 2015

- Master of Fine Arts in Creative Nonfiction / Professional Writing Focus

- Mansell-Reich Fellowship; Taught 6 semesters of writing courses

\*\*West Virginia University\*\*

August 2006 – December 2010

- Bachelor of Fine Arts in English Literature / Spanish Literature